ISL Waste Management

# CORPORATE & SOCIAL RESPONSIBILITY POLICY

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# **Social and Corporate Responsibility Statement**

# **Principles**

ISL is committed to providing positive sustainable returns while maintaining high standards in the way we conduct our business. Our primary consideration is the safety of everyone involved with our operations. We also place considerable emphasis on fulfilling our responsibilities towards the environment and on the way we interact with employees and local communities.

We stipulate that all employees, at all times, will act ethically and with integrity, treat their colleagues with respect, work safely and protect the environment.

## Recycling

ISL Waste Management makes a major contribution to conserving resources and reducing landfill waste through its position as one of the largest collectors of waste paper, cardboard and plastic in Northern Ireland. We play an important role in helping local governments meet the EU and UK government objectives for recycling of packaging waste, as prescribed in the EU Packaging and Packaging Waste Directive and the UK Packaging Waste Regulations

#### **The Environment**

The lowering of the amount of waste being disposed of in landfill is an core corporate objective and is an important aspect of caring for our environment. ISL Waste Management Ltd recognises its responsibility to contribute to the conservation of resources and we fulfil this responsibility by innovating and developing recycling services to enable our customers to divert their waste from landfill and improve environmental performance.

#### **Health and Safety**

At ISL Waste Management Ltd, we believe that the Health & Safety of our employees and others who may be affected by our business dealings is a matter of key importance. We are committed to providing a working environment where we strive to eliminate, or suitably control, risks to tolerable levels. This will be achieved by using risk assessment, and ensuring safe systems of work. The provision of a safe place of work and continuous improvements in our health and safety performance are essential requirements for delivering our business strategy.

### **Employees**

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4	28/10/2013		Director

We aim to create a working environment that will attract, retain and motivate good people, and enable them to fulfil their potential. ISL Waste Management Ltd ensures there are appropriate structures, procedures and resources in place to ensure we are providing fair opportunities for employment to all; treating everyone with dignity and respect; not tolerating any form of harassment or discrimination; ensuring advancement is based on merit; and providing appropriate training and development opportunities.

ISL Waste Management Ltd is committed to applying equal opportunities in all recruitment and employment practices. It is also committed, as a minimum, to meeting labour rights and legislation requirements. ISL Waste Management Ltd, communicate and consult with its employees through internal notice boards and regular briefing meetings. Training and development programmes are carried out by ISL Waste Management Ltd, to meet specific needs for raising operational performance and career development.

The individual training needs of employees are met through a variety of schemes including management development programmes, which in some cases involve external accreditation and support for study for external vocational and professional qualifications.

## **Community**

We seek to develop and maintain good relations in the local community in which we operate. As well as providing significant employment contributions, we aim to make positive contributions to these communities and build a reputation as a good employer and a good neighbour. ISL Waste Management Ltd works with local schools providing work experience placements and other opportunities for pupils to learn about industry and business. We also get involved in community activities including sponsorship of sports teams and community events. ISL Waste Management Ltd supports charitable fund-raising activities through cash contributions and in the form of voluntary participation in fund-raising events.

In addition we also created a unique network of local charitable organisations we donate waste items, facilitated through working partnerships with existing clients seeking to achieve our shared waste hierarchal objectives.

# Quality

ISL Waste Management Ltd complies with the requirements set by ISO9001and is open for periodic external reviews as well as continuous internal monitoring of the quality and environmental processes to ensure compliance. To this end, performance is measured at every level and improvement implemented consistently and effectively.

Furthermore, ISL Waste Management Ltd proactively seeks and values customer feedback as a means of maximising effectiveness and meeting expectations.

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